



Academy

Refund Policy

Development League Refund (Rule 3A)

- a) A "Request for Refund" form must be completed and submitted to the HHFC-ACADEMY office.

- b) Registration fee will be fully refunded until the first day of scheduled programming for the specific season and will be subject to a \$25 administration fee.

- c) Once uniforms have been distributed and the season has begun there will be no refunds.

- d) Any applications due to player injury will require medical documentation and will be considered by the Academy.

- e) Refund cheques will be issued in the month following the start of the season.

Competitive Team Refunds (Rule 3B)

- a) This policy refers to registration fees paid directly to HHFC-ACADEMY either online or in person.

- b) The principle behind our refund policy is to allow a reasonable period of time following registration for parents/players to withdraw, while still safeguarding the long-term financial stability of the Academy.

- c) HHFC-ACADEMY commits to program expenditures once registration numbers are determined. These expenses are not recoverable to the Academy if/when a member withdraws.

- d) All refund requests must be made by the person who paid the fee(s).
The request may be submitted in writing to the HHFC-ACADEMY office or via the Academy 's online request form
- e) An administrative fee of \$25 will be charged on approved refunds.
- f) The final amount of any refund will be at HHFC-ACADEMY's discretion or in special or extenuating circumstances at the discretion of the HHFC-ACADEMY Management team.
- g) HHFC-ACADEMY shall not be responsible for any monies paid to a team, team coach or team official and HHFC-ACADEMY shall not entertain requests for any such refunds.
- h) HHFC-ACADEMY shall not be responsible for any monies raised and collected by teams through sponsorship and fundraising efforts and shall not entertain requests for any such refunds.
- i) A paid registration fee shall be fully refunded in the event that HHFC-ACADEMY is unable to field a team or provide a suitable program alternative. No administration fee shall be withheld in this case.
- j) A paid registration fee shall be partially refunded (pro-rated) if a player withdraws due to medical reasons (must provide a doctor's note)
- k) There will be no refund of registration fees once a player has started practicing or playing with a team.
- l) There will be no refund for a registration fee if a player is suspended or expelled from HHFC-ACADEMY under the Academy 's discipline policy or code of conduct rules.
- m) Subsequent to accepting a place in the JDP/Rep program through the registration and payment process, there will be no refund at any point thereafter if a player or parent disagrees with the player's coach, team or placement. If a player is removed from the team by the coach a pro-rated refund will be given at the discretion of the Academy.